

GTL WELCOME MESSAGE

On behalf of the team of the Rézo Metz, I welcome you to France and to the ALOES residence. This small document is here to explain the basics for the Internet connection during your stay at the residence.

You all have been automatically registered on our intranet <https://re2o.rezometz.org> with your GTL email and you should have received a mail to set up your password. If not please contact us (see end of document).

Your account has also been automatically registered for 4 months of internet connection as it is paid by GTL.

How to access the network ?

1. WiFi

- Connect to the "rezo" SSID
- Put your username and password
- Choose WPA2-Enterprise
- Choose MSCHAPV2 as second phase authentication
- Tick the "Do not validate the certificate" box
- Connect

If it is the first time you connect your device without prior registration it may take up to 1 minute for the device to be automatically registered on your account. It should be a lot quicker the next time.

2. Wired

- To connect using a wired connection, you must manually register the device on your account
- Go to <https://re2o.rezometz.org> and log in
- Go to your profile and click on "Add a machine"
- Set the mac address (to find the address mac of your device see :) and the machine type to "Ordinateur"
- Add the machine
- Just connect the machine to the ethernet plug in your room. No other action is needed.

Who are we ?

The Rézo Metz is a student organisation. We make the network work on our free time. When you are in the organisation, you make it live too and you don't pay for a service. You also accept our statutes and our internal rules that can be found at <https://rezometz.org>.

A quick summary of the rules

- No illegal peer to peer
- Don't share your account

- Don't use a router in your room without prior authorization (please note that

Breaking those rules will expose you to a sanction pronounced by the Leading Committee that goes from a formal warning notice to temporary internet suspension and to exclusion of the organisation.

FAQ

What to do if I don't have any WiFi ?

There are some parts of the residence that are not well covered (in particular the D and E buildings). If you can't access the WiFi, we recommend you to use a wired connection. If your computer has no ethernet plug, please get in touch with us, and we will try to find a solution (we can lend adapters or individual WiFi terminals on a case by case basis).

Please also note that we freely lend ethernet cables. Please get in touch with us if needed.

What can I do if I cannot connect to the network ?

You should contact us with the technical contact. To speed up the process, please give us the following information :

- The mac address of the device that have issues to connect

- The network configuration of your device
- WiFi or Wired ?

Want to help ?

Even if you don't stay long at the residence you can help the organisation. Don't hesitate to contact us if you wish to help !

To get in touch with us

- For a technical issue, you can open a ticket on https://re2o.rezometz.org/tickets/new_ticket (preferred) or send a mail to support@rezo-rm.fr
- For an administrative issue or question, please send a mail to bureau@rezo-rm.fr

Some useful links :

- Website : <https://rezometz.org>
- Intranet : <https://re2o.rezometz.org>
- Wiki : <https://wiki.rezometz.org>

We remain at your disposal for any question,
The Rézo Metz team